

## The small family run storage company who offer a customer focused service

We are not a big company. We know every one of our Clients and they know us. What are the benefits of a customer focused storage service? To us, the goods in store are not just items but items in our care. We understand the business value and want to know your processes. When a situation becomes urgent or a special request is given, we react swiftly and will always do our best to help. We can't shout from the roof tops about our wonderful clients as the service we provide is confidential. We recognise the need to be a quiet service partner.

### How to contact us:

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Northumberland  
TD15 2LP

## Why choose Smales Secure Storage?

### We are proud of our certifications

ISO 9001:2015 Quality Management  
and ISO 27001:2013 Information  
Security

### Security that meets your insurance requirements

- RedCare Security Systems
- 24 hr CCTV
- Monitored fire alarm systems
- Perimeter fencing
- Gated access

### Easy Accessibility

- Manned reception
- 24/7 access to self storage units
- Access 7 days a week to warehouse space
- Large vehicle access
- Drive to Door
- Onsite Presence 24/7

### Assistance

- Racked areas
- Forklift available on request
- Lifting equipment
- Trollies & pallet lifters

### Monitored & protected storage

- Self Storage or Managed Storage
- Choice of storage spaces from 20 sq ft to 2,535 sq ft
- Excellent contingency storage for business purposes

### Warehousing options

- Pallet Storage or Bulk Storage
- Weekly rental available
- Track & Trace where we provide a robust audit trail within a managed inventory system.
- Trained and background checked staff

### Transport

You can use our local haulier contacts or may prefer to choose your own logistics. Our team will be on hand to safely offload your goods into storage or send goods out for delivery. We are able to handle special requests.

### Our Service

Our customers say we offer "a world apart service". We will always offer a friendly, personable service. There will be a face to a name. A quick response to any job requests. Our team will get to know your business and as such do our best to support your service delivery.

